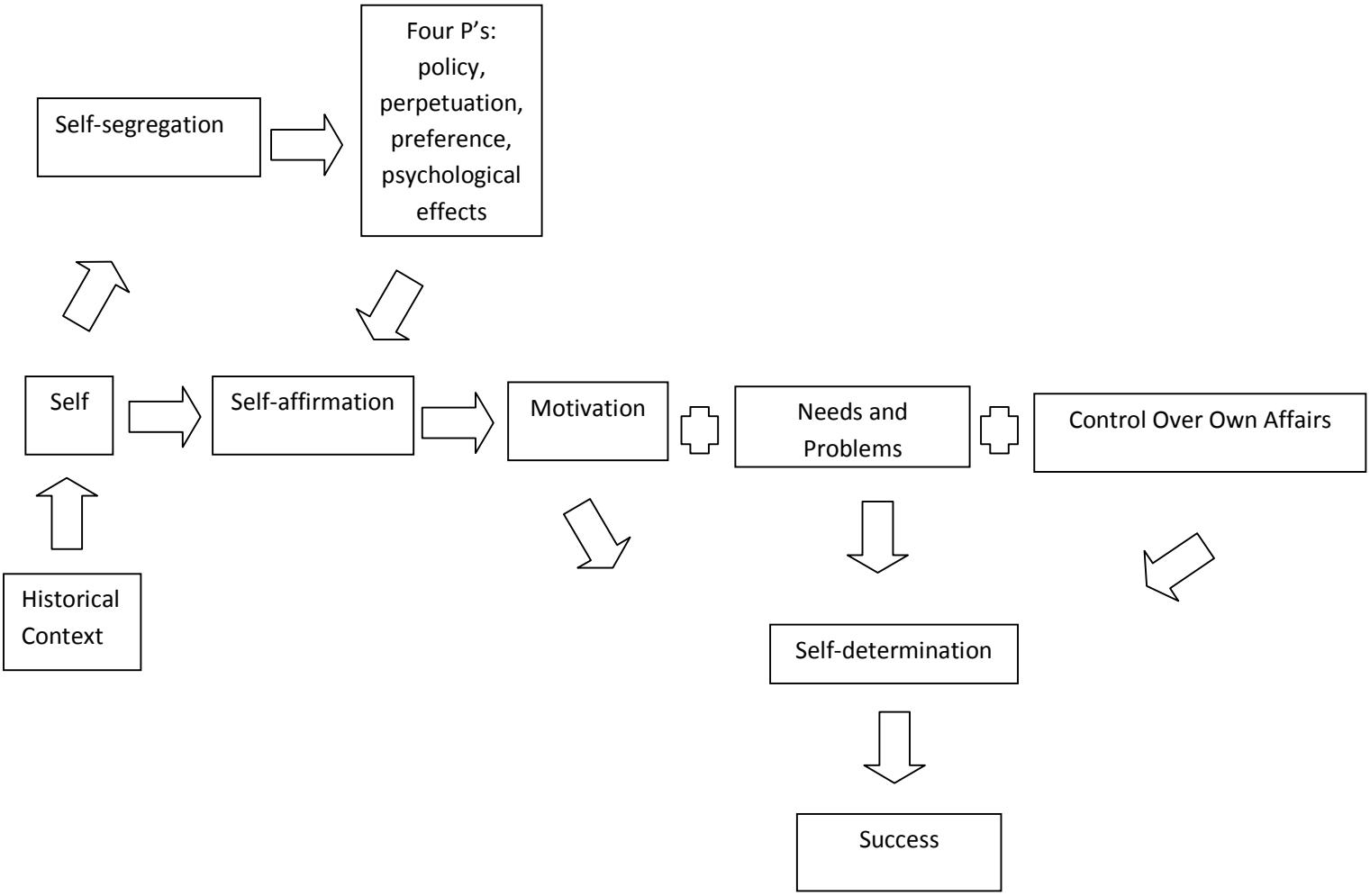
**APPENDIX D**

Concept Map