

# Beyond Bibliographies

## Collaborating with Citation Software

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### WHICH SOFTWARE?

Researchers, both faculty and students, are looking for ways to not only store and manage their citations, but also to collaborate with classmates, professors, and other researchers.

We are comparing:



### BASIC FEATURES

The citation software titles presented here have some features in common. In all cases, researchers can:

- Use the software in either OS X or Windows.
- Collect citations from both library databases and manually-entered records.
- Sort citations into groups or folders for different projects.
- De-duplicate collected citations.
- Use plug-ins for Microsoft Word that allow you to not only insert citations but also create, update, and manage bibliographies dynamically.
- Create bibliographies independent of research.
- Attach PDFs and other files to references so they can be easily found later.

### GETTING STARTED

#### Is Your Team All at UIC?

- Yes: You can use **RefWorks**.
- No: You'll want to choose **Zotero**, **Endnote**, or **Mendeley**.\*

\*Unless their university also supports **RefWorks**.

#### Will You Be Using a Mobile Device?

- **Zotero** has both iOS and Android Apps.
- **Endnote** and **Mendeley** have iOS Apps only.
- **RefWorks** has a mobile website.

#### Are You Using Social Networks?

- **Mendeley** shares to Twitter and RSS.
- **RefWorks** shares to Facebook, Twitter and RSS.
- **Zotero** shares to RSS.

#### Looking for New Collaborators?

- **Mendeley** and **Zotero** support public group features and posting your own articles.
- **Endnote Web** works with ResearcherID.

### HOW DO THEY COMPARE?

	ZOTERO	ENDNOTE	REFWORKS	MENDELEY
Can you create a group folder that group members can read or add to?	Yes (Public, Private, & Read Only)	Yes (Private, Read Only)	Yes (Private, Read Only)	Yes (Public, Private, & Read Only)
Can you make notes on shared citations?	Yes	No	Yes	Yes
Can you pull in RSS feeds of project-relevant journals or customized searches?	No	No	Yes	Yes
If you upload a PDF...				
...can it find the title / author?	Yes	Yes	No	Yes
...search the full text?	Yes	Yes (desktop client only)	Yes	Yes (and annotate as well)
Can you add references via bookmarklet?	Yes	No	Yes	Yes
Can you add a proxy URL to access an article off campus?	Yes	Yes	Yes	No
Can you create customized fields?	Yes	Yes	Yes	No
Can you create your own citation style for that tricky journal submission?	Yes (only using Citation Style Language)	Yes	Yes	No
Will the software automatically update?	Yes	No	Yes	Yes
	No	Yes	No	No
Is there a cost?	(Unless if you need > 100MB of server storage)	(Discounted when purchased through the U of I Webstore)	(License cost paid for by UIC Library, not the researcher)	(Unless you need storage space > 1GB)

### WHICH SHOULD YOU USE?

- **RefWorks**: Great for students and groups at UIC; includes the **Find it @ UIC** feature.
- **Endnote**: Strong for the individual researcher, but weaker online and collaboration functionality.
- **Zotero**: Great for researchers with multiple computers, but best used with the Firefox browser; has the most robust screen-scraping capabilities.
- **Mendeley**: Great for groups scattered across locations, but more limited in regards to custom fields and citation styles.

### MORE TRAINING AND ASSISTANCE

#### Support from Vendors:

- **RefWorks** offers tutorials, webinars, email, and phone support. <http://www.refworks.com/tutorial/>
- **EndNote**: offers tutorials, webinars, email, and phone support. <http://www.endnote.com/support/ensupport.asp>
- **Zotero** offers tutorials, forums. <http://www.zotero.org/support/start>
- **Mendeley** offers articles, email support, forums, and more. <http://support.mendeley.com/>

#### Support from the UIC Library:

UIC Library primarily supports RefWorks. However, individual librarians specialized with the other citation managers can offer individual, group, online, or classroom training. Email [agoben@uic.edu](mailto:agoben@uic.edu) or [raszewr1@uic.edu](mailto:raszewr1@uic.edu) for more information.

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