

TABLE 1 Most common preferences or behaviors - WorldCat Local

Functionality		n=18	(%)
	Used advanced search	8	44%
	Used filters/limiters	6	33%
	Not clear how e-mail function works	5	28%
	Altered search terms rather than using limiter	4	22%
	Clicks on availability link	4	22%
	Tried to use link/URL resolver for finding books	3	17%
	Prefers to bypass e-mail function	3	17%
	Liked advanced search	3	17%
	Expected/wishes advanced search would save	2	11%
	Would normally use Google product for searching	2	11%
	Likes filters	2	11%
	Would ask librarian for help	1	6%
Interface display	Easy to identify item location	4	22%
	Found Serial Solutions page confusing*	4	22%
	Likes layout	2	11%
Content	Prefers full-text only	5	28%
	User commented on article content	1	6%
* Refers to the Serials Solutions Link resolver “360link”			

TABLE 2 Most common preferences or behaviors – Summon

Functionality		n=18	(%)
	Used filters/limiters	11	61%
	Used advanced search	7	39%
	Prefers to bypass e-mail function	6	33%
	Used date limiter	6	33%
	Confused by link/URL resolver	5	28%
	Altered search terms rather than using limiter	3	17%
	Used full-text limiter	2	11%
	Confused by e-mail function	1	6%
Interface display	User does not scroll down far enough to determine availability	6	33%
	Item location not obvious to user	6	33%
	Item availability not obvious to user	6	33%
	UIC holdings not obvious to user	5	28%
	Liked date limiter	3	17%
Content	User commented on article content	1	6%

TABLE 3 Usability results ranked by user group

CATEGORY	UG	GRAD	FAC
Overall successes	70%	82%	75%
Overall item availability successes	89%	91%	82%
Overall item availability alternatives	81%	85%	78%
Book availability successes	85%	89%	80%
Book availability alternatives	75%	81%	74%
Online article availability	100%	96%	87%
Online article alternatives	100%	96%	92%
Retrieval successes	39%	67%	57%
Limiting successes	62%	85%	80%
Material type	62%	79%	87%
E-mail	62%	79%	63%

KEY

UG: Undergraduate students

GRAD: Graduate students

FAC: Faculty